### State of Minnesota Legislative Audit Commission Possible Evaluation Topics for 2025 March 14, 2025

The Office of the Legislative Auditor (OLA) has identified the topic suggestions in **teal** as strong candidates for an OLA program evaluation.

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### **FOLLOW-UP EVALUATIONS**

Any follow-up report would review the extent to which an agency had addressed recommendations made in the prior report, in addition to addressing research questions.

Per Legislative Audit Commission policy, the Commission must select at least one of the following topics.

### 1. Charter School Governance

*OLA addressed similar* questions in a 2008 evaluation.

- How well has the Minnesota Department of Education overseen and monitored charter schools and their authorizers?
- How well have authorizers monitored charter school management and performance?
- What has been the financial condition of charter schools in recent years?

### 2. Councils on Asian Pacific Minnesotans, Indian Affairs, Latino Affairs, and Minnesotans of African Heritage

*OLA addressed these questions in a*  $\frac{2014}{2}$  *evaluation.* 

- To what extent have the councils fulfilled their statutory responsibilities?
- How effectively have the councils served their communities?

### 3. Department of Natural Resources (DNR) Deer Population Management

OLA addressed similar questions in a 2016 evaluation.

- How has DNR estimated and monitored Minnesota's deer population? How do these methods compare with recommended practices?
- How has DNR established the state's deer population goals and hunting permit strategies? To what extent has DNR met its goals for deer management?
- To what extent has DNR integrated its deer population planning with its other wildlife habitat management planning?

#### 4. Fiscal Notes

OLA addressed these questions in a 2012 evaluation.

- To what extent have fiscal notes provided legislators with timely and credible information?
- To what extent have fiscal notes been useful in the state's budget process?
- How does Minnesota's approach to fiscal notes compare to other states' approaches?

### 5. Guardian ad Litem (GAL) Board

OLA addressed these questions in a 2018 program evaluation. Topic also meets the requirement to evaluate a board, committee, council, authority, or task force.

- To what extent have guardians ad litem fulfilled their role as required by state law?
- To what extent has the GAL Board ensured the effective operation of the GAL program?
- How consistent and effective is the GAL Board complaint process?

6.	Home- and Community-Based Services (HCBS) Oversight  OLA addressed similar questions in a 2017 evaluation.	<ul> <li>To what extent has the Department of Human Services provided appropriate programmatic and financial oversight of HCBS providers?</li> </ul>
7.	(MBON): Complaint Resolution Process	<ul> <li>To what extent is MBON's process for reviewing and resolving complaints consistent and effective?</li> <li>How well has the complaint process protected the public's and nurses' rights and safety?</li> </ul>
8.	Program (MSOP)  OLA addressed these questions in a 2011 evaluation.	<ul> <li>How has the cost of civil commitment changed over time and how does the cost compare with costs at other public facilities in Minnesota?</li> <li>To what extent have commitment decisions been made in compliance with law and consistently across the state?</li> <li>To what extent has MSOP provided effective treatment to civilly committed sex offenders?</li> <li>What alternative approaches to preventing sexual violence exist, and what are their costs, benefits, and proven outcomes?</li> </ul>
9.	League  OLA addressed these questions in a 2017 evaluation.	<ul> <li>To what extent has the League established appropriate policies and procedures related to student eligibility to participate in extracurricular activities?</li> <li>How well has the League followed its policies and procedures when making student transfer eligibility decisions?</li> <li>To what extent does the appeals process provide adequate recourse for individuals affected by League decisions?</li> </ul>
10.	of the difference of the second of the seco	<ul> <li>What methods has MnDOT used to determine the preferred pavement type for road projects?</li> <li>How reasonable are the methods? To what extent have districts around the state used these methods?</li> <li>To what extent do MnDOT's methods reflect best practices?</li> </ul>
11.	Nonemergency Medical Transportation  OLA addressed these questions in a 2011 evaluation.	<ul> <li>To what extent have Medical Assistance recipients received appropriate nonemergency medical transportation?</li> <li>To what extent are transport level certifications completed in a consistent manner in compliance with requirements?</li> <li>How well has the Department of Human Services overseen nonemergency medical transportation services?</li> </ul>

# 12. Office of Health Facilities Complaints (OHFC)

OLA addressed this question in a 2018 evaluation.

To what extent has OHFC effectively processed and investigated complaints?

# 13. Preventive Maintenance for University of Minnesota Buildings

*OLA addressed these questions in a 2012 evaluation.* 

- What is the general condition of buildings on the University of Minnesota's Twin Cities Campus?
- How well does the University conduct preventive maintenance on these buildings?
- How does the University's preventive maintenance program compare with those of peer institutions and best practices?

### 14. Research Tax Credits

OLA addressed these questions in a 2017 evaluation.

- To what extent has Minnesota's research tax credit met its objectives?
- How does Minnesota's research tax credit compare to similar credits in other states?
- How well does the Department of Revenue oversee the credit?

### 15. Tax Compliance

*OLA addressed these questions in a* 2006 *evaluation.* 

- How effective is the Department of Revenue's (DOR's) program to identify and audit taxpayers who may have under- or over-paid their taxes?
- How successful is DOR in collecting delinquent tax payments?
- How effective are DOR's education and assistance services for helping tax payers understand and meet their tax obligations?

### BOARDS, COMMITTEES, COUNCILS, AUTHORITIES, OR TASK FORCES

Per Legislative Audit Commission policy, the Commission must select at least one of the following topics.

# **16.** Board of Animal Health (BAH) Oversight of Companion Animals

- How well has BAH fulfilled its responsibility to "protect the health of the state's domestic animals" with respect to companion animals?
- To what extent has BAH enforced Commercial Breeder Licensing and Enforcement, and Kennels and Dealers laws?
- To what extent has BAH established adequate policies and standards for its work?
- How does Minnesota's regulation and oversight of companion animals compare to that of other states?

### 17. Board of Cosmetology

Related to a <u>2021</u> OLA program evaluation.

- What laws, regulations, or procedures exist for examining cosmetology credentials from other countries? How do these affect individuals' abilities to practice in Minnesota?
- To what extent has the board established and adhered to policies for cosmetology practices that specifically pertain to communities of color?

### 18. Board of Medical Practice Complaint Resolution Process

- To what extent has the Board of Medical Practice established a comprehensive complaint process?
- To what extent has the board responded consistently and thoroughly to complaints?

19.	Board of Medical Practice Oversight of Acupuncture	<ul> <li>How well has the Board of Medical Practice overseen the practice of acupuncture in Minnesota?</li> <li>To what extent has the board established appropriate standards for acupuncture?</li> <li>To what extent has the board ensured acupuncturists follow standards and bill appropriately for services?</li> </ul>
20.	<b>Optometry Scope of Practice</b>	How does Minnesota's optometry scope of practice compare to national standards and other states?
21.	Board of Veterinary Medicine (BVM) Complaint Process	<ul> <li>To what extent has BVM established a thorough, consistent complaint process?</li> <li>How well has BVM communicated information about the complaint process?</li> <li>How well does the complaint process protect the public's rights and the safety of animals?</li> </ul>
22.	Clean Water Council Related to a 2017 OLA program evaluation.	<ul> <li>To what extent is the mandated composition of the Council effective and appropriate to accomplish the Council's duties?</li> <li>How effective and transparent is the Council's process for recommending projects to fund?</li> </ul>
23.	Guardian ad Litem (GAL) Board Response to Information Requests  OLA addressed these questions in a 2023 special review.	<ul> <li>Does the GAL Board have and follow an appropriate policy for responding to requests from the public?</li> <li>How sufficient is the information the board provides on its website?</li> </ul>
24.	Legislative-Citizen Commission on Minnesota Resources (LCCMR)	<ul> <li>To what extent has the LCCMR made recommendations to fund projects in line with the constitutional purpose of the Environment and Natural Resources Trust Fund?</li> </ul>
25.	Mental Health Licensing Boards	<ul> <li>To what extent are requirements for mental health professionals appropriate?</li> <li>How do licensing board requirements affect the supply of mental health professionals in Minnesota?</li> <li>To what extent do requirements improve or restrict Minnesotans' access to care?</li> </ul>
26.	Minnesota Board of Public Defense  Related to a 2010 OLA program evaluation.	<ul> <li>What are current average caseloads for public defenders, and how do they compare to national standards?</li> <li>To what extent has the Board of Public Defense met its goals?</li> <li>To what extent have board members provided effective leadership and carried out their responsibilities?</li> </ul>

27.	Minnesota Board of Social Work	<ul> <li>To what extent does the Board of Social Work's licensing process (initial and renewal) ensure that Minnesota social workers meet social work standards of practice as defined in relevant sections of Minnesota law?</li> <li>To what extent has the board's investigation process efficiently and equitably resolved complaints about applicants for licensure, individuals licensed by the board, and individuals practicing social work without a license?</li> </ul>
		• To what extent have the board's disciplinary and voluntary corrective actions been equitable, proportional to the severity of violations, and/or sufficient to encourage compliance with the law?
28.	Minnesota Crime Victims Reparations Board (MCVRB)	<ul> <li>To what extent has MCVRB distributed reparations to eligible victims in compliance with law?</li> <li>To what extent has MCVRB documented its decision making and explained its decision making to victims seeking reparations?</li> <li>To what extent has MCVRB processed reparations in a timely manner and provided assistance to eligible victims during the application process?</li> </ul>
29.	Minnesota Historical Society (MNHS)  Related to a 2019 OLA special review.	<ul> <li>How has MNHS made decisions concerning how the Sibley Historic Site is maintained and presented to the public, and to what extent have these decisions been shaped by donor input?</li> <li>To what extent has the Sibley Historic Site Endowment Fund been used in a manner that is consistent with legal requirements and agreements with donors?</li> <li>What impact, if any, has the fund had on the Sibley Historic Site's operations and management?</li> </ul>
30.	Minnesota Lottery  Related to a 2024 OLA performance audit.	How secure are the Lottery's operations?
31.	Minnesota Office of Ombudsperson for Families	<ul> <li>How effectively has the Office of Ombudsperson for families fulfilled its statutory duties?</li> <li>How well has the Office handled complaints?</li> </ul>
32.	Office of Administrative Hearings	To what extent has the Office of Administrative Hearings managed cases efficiently and consistently?
33.	Office of Emergency Medical Services (OEMS) Regional Systems Funding Related to a 2022 OLA program evaluation.	<ul> <li>To what extent are OEMS regional systems funded with state appropriations or grants?</li> <li>How effectively have OEMS regional systems spent state funding?</li> </ul>
34.	Office of Lawyers Professional Responsibility	<ul> <li>To what extent has the Office of Lawyers Professional Responsibility responded appropriately and in a timely manner to public complaints about attorneys?</li> </ul>

# **35.** U.S. Bank Stadium Finances Related to a <u>2017</u> OLA special review.

- What are the ongoing maintenance costs of U.S. Bank Stadium? How much revenue is generated by U.S. Bank Stadium?
- How well has the Minnesota Sports Facilities Authority managed stadium finances?

### **CORRECTIONS, PUBLIC SAFETY, AND JUDICIARY**

# **36.** Automatic Voter Registration Related to a <u>2018</u> OLA program evaluation.

- To what extent has the Department of Public Safety taken appropriate measures to ensure that only eligible voters have been registered?
- 37. Bureau of Criminal
  Apprehension (BCA) Forensic
  Science Services
- What has been the typical wait time for the BCA Forensic Science Services to process forensic evidence?
- What impact, if any, have recent changes to cannabis laws had on forensic evidence processing wait times?
- To the extent that there has been a backlog of cases, how has BCA tried to minimize wait times?

# 38. Department of Corrections (DOC) Complaint and Investigation Process

Related to a <u>2020</u> OLA program evaluation.

- To what extent has DOC adequately investigated complaints and allegations from DOC staff and inmates about the management of DOC facilities?
- To what extent has DOC's Office of Professional Accountability and Office of Special Investigations fulfilled their policy mandates? To what extent have they followed appropriate policies and procedures?

### 39. Department of Public Safety Office of Justice Programs Grants (OJP)

Related to a <u>2023</u> OLA program evaluation.

• How well has OJP managed public safety grants?

# ECONOMIC DEVELOPMENT, ENERGY, AND COMMERCE

### 40. Renewable Energy Development Fund

Related to a <u>2010</u> OLA program evaluation.

- How well has the fund been managed?
- To what extent is the process for funding projects clear and effective?
- To what extent have funded projects achieved their goals?
- What benefits, if any, has the fund provided Minnesota?

# 41. State Oversight of Long-Term Care Insurance

- Does Minnesota have adequate laws in place to protect against unreasonable increases in rates for long-term care insurance?
- To what extent has the Department of Commerce provided sufficient oversight of the rates providers are charging?

extent that there have been changes, what are the reasons for those

How do reported costs compare across different types of public

#### **42.** Unemployment Insurance To what extent does the Department of Employment and Economic Development (DEED) have effective internal controls Related to a 2024 OLA for the unemployment insurance program? information technology audit To what extent has DEED complied with applicable laws in and a 2022 OLA program managing unemployment insurance? evaluation. • How has the Trust Fund balance changed in recent years, and what have been the reasons for any changes? How timely and consistent are DEED's investigations into suspected unemployment insurance fraud? **EDUCATION** 43. Efforts to Increase the What efforts currently exist to increase the number of teachers of Number of Teachers of Color color in Minnesota? in Minnesota How successful have those efforts been in meeting their goals? Related to a 2021 program How cost effective have those efforts been? evaluation. 44. K-12 Food and Nutrition How many nonprofit organizations receive funding from **Programs** Minnesota Department of Education-managed Food and Nutrition Programs? How much funding do they receive? Related to a 2024 OLA special review. 45. Minnesota Department of How well has MDE managed grants to nonprofit organizations for **Education (MDE) Grant** K-12 education? **Oversight** Related to a 2023 OLA program evaluation. 46. Post-Secondary Enrollment What is the financial impact of PSEO on school districts, **Options (PSEO) Financial** post-secondary institutions, and the overall state budget? **Impact** To what extent do all students have equitable access to PSEO? How does Minnesota's PSEO funding model compare to models used in other states? **47.** Teachers Retirement How well has TRA managed teacher pension funds? Association (TRA) To what extent are TRA activities transparent and in the best interest of teachers? 48. University of Minnesota How transparent are the University of Minnesota's administrative **Administrative Costs** cost calculations? What processes, if any, has the University put in place to oversee administrative costs and ensure they are appropriate? How have administrative costs changed in recent years? To the

changes?

reports?

49.	University of Minnesota Regent Selection Process	• How well has the Regent Candidate Advisory Council fulfilled its statutory duties?
		<ul> <li>To what extent has the council been subject to outside influence in nominating candidates to the Joint Committee on Regent Selection?</li> </ul>
EN'	VIRONMENT, NATURAL	RESOURCES, AND AGRICULTURE
50.	Department of Natural Resources (DNR) Ruffed	<ul> <li>How much does DNR spend on ruffed grouse population management? How are these activities funded?</li> </ul>
	Grouse Population Management	• To what extent do DNR's methods for estimating and monitoring Minnesota's ruffed grouse population reflect recommended practices?
		• To what extent do DNR's ruffed grouse population goals and hunting permit strategies reflect various stakeholders' interests?
51.	<b>Environmental and Natural</b>	To what extent have ENRTF funds been used properly?
	Resources Trust Fund (ENRTF)	• To what extent have reporting requirements related to ENRTF been met?
		• Are lottery funds still needed to support the fund?
52.	<b>Good Food Program Grants</b>	<ul> <li>To what extent has the program achieved its goals?</li> </ul>
		<ul> <li>To what extent has the Minnesota Department of Agriculture conducted transparent, appropriate selection processes for the grants?</li> </ul>
53.	Minnesota Agricultural Water Quality Certification Program	<ul> <li>How well has the Minnesota Department of Agriculture (MDA) managed WQCP?</li> </ul>
	(WQCP)	<ul> <li>How long does certification take?</li> </ul>
	Finalist for consideration during 2024 topic selection process.	• To what extent has MDA measured water quality improvements as a result of the program? To what extent has water quality improved?
		• To what extent has MDA established and achieved sustainability and environmental outcomes for WQCP?
		• How well has MDA complied with applicable requirements?
54.	Minnesota Pollution Control Agency (MPCA) Grants	How well does MPCA manage grants?
55.	<b>MPCA Air Permitting</b>	<ul><li>How transparent is MPCA's air permitting process?</li></ul>
		• To what extent do different industries encounter greater or fewer difficulties with the permitting process?
		• To what extent does MPCA enforce actions for noncompliance in a uniform manner?
		<ul> <li>How accessible is MPCA's process for appeals or reconsiderations?</li> </ul>
56.	Parks and Trails Legacy Fund	How much of the park land and facilities purchased with Legacy funds are accessible to the public?
		<ul> <li>To what extent has DNR maintained these lands and facilities?</li> <li>How has DNR paid for maintenance activities?</li> </ul>

57. Product Stewardship	How well have these initiatives worked to promote more
Initiatives	sustainable practices?
GOVERNMENT OPERATION	ons
58. Enterprise Talent Development	<ul> <li>To what extent does the process for developing and approving training for state employees result in appropriate and effective training?</li> <li>What standards, if any, does Enterprise Talent Development use to develop and/or approve training?</li> </ul>
59. State of Minnesota Hiring	• What are the state's hiring processes?
Processes	<ul> <li>What changes could the state make to these processes so they are more efficient, responsive, and effective?</li> </ul>
HEALTH	
60. Care for Victims of Sexual Assault	<ul> <li>How many sexual assault victims seek care at Minnesota hospitals?</li> </ul>
61. Health Insurance Coverage	<ul> <li>Which services do health insurance companies in Minnesota cover and why?</li> </ul>
	<ul> <li>How long does it take for patients to get care approved by insurance companies?</li> </ul>
	<ul> <li>How much medical debt do Minnesotans have for uncovered medical services?</li> </ul>
62. Health Professionals Services Program	• To what extent has the program fulfilled its statutory duties to protect the public from regulated medical personnel whose illness may affect their ability to practice safely?
	<ul> <li>How well has the oversight committee managed the program? To what extent has the oversight committee been accountable to medical professionals and the general public for its work?</li> </ul>
	<ul> <li>To what extent has the program used evidence-based practices to provide care?</li> </ul>
63. Minnesota Department of Health (MDH) Health Care Facilities Licensing Program	<ul> <li>How regularly has MDH's Health Regulation Division inspected or otherwise examined state-regulated or federally regulated health care facilities?</li> </ul>
	<ul> <li>To what extent has this division provided appropriate training and guidance to its employees?</li> </ul>
	<ul><li>To what extent is the division properly staffed?</li></ul>

	Nursing Home and Assisted Living Facilities Licensing  Positive Abortion Alternatives	<ul> <li>To what extent does the MDH process for licensing nursing home and assisted living facilities promote transparency, accountability, and quality care?</li> <li>How does Minnesota's process for licensing nursing home and assisted living facilities compare to national standards or best practices?</li> <li>To what extent has MDH complied with requirements related to nursing home and assisted living facilities licensing?</li> <li>How, if at all, have changes in ownership at nursing home and assisted living facilities coincided with changes in staffing, resident safety, resident mortality rates, overall quality of care, and costs?</li> <li>To what extent does MDH investigate the appropriate use of public funds for nursing home and assisted living facilities?</li> <li>How was money for this grant program used prior to the repeal of</li> </ul>
	Grants	its authorizing statute in 2023?
66.	Rural Nursing Homes	<ul> <li>To what extent are there differences in regulations for nursing homes in rural and metropolitan areas?</li> <li>To what extent are there differences in how MDH oversees and</li> </ul>
		reimburses nursing homes in rural and metropolitan areas?
		<ul> <li>What challenges, if any, do rural nursing homes face?</li> </ul>
	MAN SERVICES	
67.	Autism Spectrum Disorder (ASD) Services	<ul> <li>To what extent does Minnesota provide appropriate supports to individuals living with ASD and their families?</li> </ul>
		<ul> <li>How well do state agencies coordinate with each other, school districts, and providers to deliver services?</li> </ul>
		<ul> <li>How effectively do state agencies ensure that ASD service providers meet applicable requirements?</li> </ul>
68.	Child Care Assistance Program (CCAP)	<ul> <li>How effective is CCAP in helping low-income families access affordable childcare?</li> </ul>
	Related to two 2019 OLA special reviews of <u>Internal</u>	<ul> <li>How well does the Department of Human Services administer the program?</li> </ul>
	Controls and Fraud Allegations.	<ul> <li>What controls are in place to ensure only eligible child care centers receive funds through the program?</li> </ul>
69.	Child Foster Care	How do child protection agencies evaluate the quality of foster care placements? To what extent do they provide oversight of placements?  What is a second of the control of the cont
		<ul> <li>What steps do agencies take to ensure that children in foster care settings are not abused or victimized, and how effective are these steps?</li> </ul>

70. Department of Human Services (DHS) Adult Foster Care Licensing	<ul> <li>To what extent are requirements for Adult Foster Care reasonable and contribute to safe environments for residents and staff?</li> <li>How well does DHS ensure that licensed facilities follow requirements?</li> </ul>
71. DHS Automated Phone Answering System	How well does DHS's phone system serve callers?
72. DHS Management of the Behavioral Health Division (BHD)	<ul> <li>To what extent does BHD have appropriate policies in place to ensure qualified staff perform their duties correctly and with integrity? How well has BHD followed these policies?</li> <li>To what extent has BHD management supported a healthy workplace for its employees?</li> <li>How effectively has DHS addressed any allegations of mismanagement within BHD?</li> </ul>
73. DHS BHD Home Services	<ul> <li>To what extent has BHD provided clear, comprehensive information about home services coverage?</li> <li>To what extent has BHD covered services in accordance with applicable requirements?</li> </ul>
74. DHS BHD Interpretation Services	<ul> <li>To what extent has BHD provided appropriate interpretation services?</li> </ul>
75. DHS Office of Inspector General (OIG) Investigations	<ul> <li>How well does DHS OIG manage and respond to complaints?</li> <li>To what extent does DHS OIG conduct efficient, effective investigations into external complaints and issues identified internally?</li> <li>To what extent does DHS OIG take appropriate action based on the findings of its investigations?</li> </ul>
76. DHS Oversight of Childcare Centers	<ul> <li>How well does DHS manage the licensing process for childcare centers?</li> <li>To what extent does DHS monitor childcare centers?</li> <li>How well does DHS/Department of Children, Youth, and Families manage the process for registering to receive Child Care Assistance Program funding?</li> </ul>
77. DHS Oversight of Managed Care Organizations (MCOs)	<ul> <li>How well does DHS monitor the spending and performance of MCOs that provide services for public health programs?</li> <li>What resources does DHS dedicate to monitoring MCOs? How has this changed over time?</li> </ul>
78. DHS Oversight of MinnesotaCare	• To what extent has DHS ensured that only eligible Minnesotans enroll in MinnesotaCare?
79. DHS Oversight of Public Guardianship  Related to an OLA evaluation that will be released in April 2025.	<ul> <li>How does DHS ensure that public guardians are qualified to make decisions in the best interest of incapacitated adults?</li> <li>To what extent does DHS provide oversight of public guardians?</li> </ul>

DHS Oversight of Substance Use Disorder (SUD) Services	<ul> <li>How well does DHS manage the SUD services provider enrollment process?</li> <li>To what extent does the enrollment process ensure that only qualified providers can provide covered services?</li> </ul>
DHS Purchases of Durable Medical Goods	<ul> <li>To what extent has BHD provided clear, comprehensive guidance on durable medical goods coverage?</li> <li>To what extent have approved durable medical goods been purchased or reimbursed in accordance with applicable requirements?</li> </ul>
Financial Transparency in Nursing Facilities	<ul> <li>How effectively has DHS monitored nursing facilities' costs and compliance with legal requirements? In particular, how has DHS ensured that these facilities have complied with the 2024 Nursing Facility Transparency Law?</li> <li>How transparent are nursing facilities when disclosing costs?</li> </ul>
	• To what extent have nursing facilities undergone private audits?
Integrated Health	• What have been the outcomes of the IHP program?
Partnerships (IHPs)	• To what extent have IHPs met the goals of the program?
MCO Performance	How well do MCOs manage patients' care?
	<ul> <li>What have been the patient health and expenditure outcomes of using managed care?</li> </ul>
Medical Assistance Fraud Prevention	<ul> <li>What measures has DHS established to prevent fraud in the Medical Assistance program?</li> </ul>
	<ul> <li>How do these measures compare to best practices?</li> </ul>
Minnesota Sex Offender Program (MSOP) Efficacy	<ul> <li>To what extent has MSOP evaluated the effectiveness of the rehabilitation and treatment clients receive?</li> </ul>
Related to a <u>2011</u> OLA program evaluation.	<ul> <li>How well do MSOP staff document clients' rehabilitation and treatment? To what extent does the program assess the accuracy of this documentation?</li> </ul>
	<ul> <li>How comprehensive is MSOP's process for addressing allegations made by clients regarding employee misconduct and discrimination?</li> </ul>
MSOP Management	To what extent has MSOP complied with legal and policy
Related to a <u>2011</u> OLA program evaluation.	<ul><li>requirements when posting and hiring for management positions?</li><li>How comprehensive are MSOP's processes for investigating and addressing employee complaints?</li></ul>
	<ul> <li>How well does MSOP protect employees from retaliation for submitting complaints?</li> </ul>
MnCHOICES 2.0  Related to a 2020 OLA program evaluation	• To what extent have MnCHOICES assessors met legal requirements when conducting long-term services and supports assessments?
Cramunon.	<ul> <li>How satisfied are Minnesotans with the support plans they have completed with MnCHOICES assessors?</li> </ul>
	• To what extent has DHS provided adequate support and oversight to lead agencies conducting MnCHOICES assessments?
	Use Disorder (SUD) Services  DHS Purchases of Durable Medical Goods  Financial Transparency in Nursing Facilities  Integrated Health Partnerships (IHPs)  MCO Performance  Medical Assistance Fraud Prevention  Minnesota Sex Offender Program (MSOP) Efficacy  Related to a 2011 OLA program evaluation.  MSOP Management  Related to a 2011 OLA program evaluation.

89.	Nonemergency Medical Transportation Fraud	<ul> <li>To what extent has DHS established adequate requirements for private, nonemergency medical transportation providers?</li> </ul>	
	Prevention	• To what extent has DHS established strategies for preventing and identifying fraud in nonemergency medical transportation?	
		<ul> <li>How well has DHS investigated and resolved issues related to fraud in nonemergency medical transportation?</li> </ul>	
90.	Oversight of Early Intensive Developmental and Behavioral	<ul> <li>To what extent has DHS provided effective oversight of the EIDBI program?</li> </ul>	
	<b>Intervention (EIDBI) Program</b>	<ul> <li>How well has DHS monitored spending for the program?</li> </ul>	
		<ul> <li>To what extent has DHS ensured that EIDBI service providers comply with program standards?</li> </ul>	
91.	Recovery Community Organizations (RCOs)	• To what extent have RCOs complied with requirements related to quality of service?	
		<ul> <li>To what extent has DHS provided appropriate and effective oversight of RCOs?</li> </ul>	
92.	Role of Social Workers in Child Protection	• To what extent has DHS ensured that social workers comply with licensing requirements?	
		<ul> <li>To what extent does DHS ensure that counties comply with requirements related to child removals?</li> </ul>	
93.	Substance Use Disorder (SUD) Treatment	<ul> <li>How well does Minnesota's supply of SUD treatment providers meet demand for those services?</li> </ul>	
		• To what extent does DHS monitor the supply of SUD treatment providers?	
		• To what extent have these services been successful?	
94.	Waiver Reimagine	• As currently designed, how well does Waiver Reimagine meet its stated goals of simplifying services, increasing flexibility, and ensuring equitable access to supports?	
		<ul> <li>What are projected costs for direct services and administration of the program, and how do these costs compare to current service administration?</li> </ul>	
		<ul> <li>How does Waiver Reimagine anticipate addressing any disparities in access to services across geographic, cultural, and socioeconomic contexts?</li> </ul>	
		To what extent has Waiver Reimagine established transparent decision-making and conflict-resolution processes?	
TR	TRANSPORTATION		
95.	Minnesota Department of Transportation (MnDOT) Safety Inspections	• How, if at all, have the number of safety inspections at worksites changed in recent years? To the extent there have been changes, what are the reasons?	
		<ul> <li>How well does MnDOT ensure safety inspectors have relevant qualifications and experience?</li> </ul>	
		<ul> <li>What changes have occurred, if any, in the number of accidents at worksites in recent years?</li> </ul>	

96.	Taxpayers' Transportation Accountability Act (TTAA)	<ul> <li>To what extent has MnDOT complied with contracting requirements in the TTAA?</li> <li>How has the budgeting process affected MnDOT'S ability to capitalize on potential savings?</li> <li>To what extent are the factors MnDOT uses to evaluate costs of performing work itself versus contracting out for a project appropriate and consistent?</li> <li>How effective has TTAA been at achieving its policy goals?</li> </ul>
ОТ	HER	
97.	Attorney General's Office (AGO)  Related to a 2023 OLA performance audit.	<ul> <li>To what extent have nongovernmental entities influenced the work of the AGO?</li> <li>To what extent has the AGO allowed non-AGO employees to use office resources, and what impact, if any, has this use had on resources available to AGO?</li> </ul>
98.	Home Mortgage Interest Deduction	<ul> <li>How effective has this deduction been in meeting its goals?</li> <li>What percentage of eligible Minnesotans take this deduction on their taxes, and what are their characteristics?</li> <li>To what extent have Minnesotans with certain characteristics benefitted more or less from this deduction?</li> </ul>
99.	Impact of Bond-Funded Projects	<ul> <li>For bond-funded design projects, what percentage were ultimately built?</li> <li>How many jobs have bond-funded projects created, and in which industries? How many of these jobs were located in Minnesota?</li> </ul>
100.	Legacy and Trust Funds	<ul> <li>To what extent have state agencies and grantees complied with requirements in their use of Legacy funds?</li> <li>How have funds been spent? How well have funds met their goals?</li> <li>To what extent have grantees relied on ongoing Legacy funds to support ongoing operations?</li> </ul>
101.	Metro Mobility Taxi Services  Related to a 2024 OLA program evaluation.	<ul> <li>To what extent do Metro Mobility Taxi Services provide reliable, effective, and efficient services as required by law?</li> <li>How well do Metro Mobility Taxi Services meet the demand for its services?</li> </ul>
102.	Metropolitan Council  Related to 2023 OLA program evaluation.	<ul> <li>To what extent are the Metropolitan Council's decision-making processes transparent?</li> <li>To what extent does the Metropolitan Council provide the public with adequate financial information about its activities?</li> </ul>

103.	Minnesota Housing Finance Agency Housing Development Fund	<ul> <li>What percentage of state appropriations does Minnesota Housing invest and what percentage does it disburse?</li> <li>How well have investments of state appropriations performed? How has Minnesota Housing used interest earned?</li> <li>What percentage of Minnesota Housing's assets are liquid, and to what extent has the liquidity of its investments affected its ability to conduct agency business?</li> <li>How transparent is Minnesota Housing's use of state appropriations?</li> </ul>
104.	Minnesota Housing Finance Agency New Program Development	<ul> <li>What progress has Minnesota Housing made towards implementing Bring it Home Rental Assistance and other new programs approved in the last biennium?</li> <li>What factors affect the speed with which Minnesota Housing can implement new programs?</li> </ul>
105.	<b>Opioid Settlement Funds</b>	• How have counties spent these funds?
106.	Oversight of Minnesota Veterans Homes	To what extent have veterans in Minnesota Veterans Homes received proper and necessary care?
	Finalist for consideration during 2024 topic selection process.	<ul> <li>How well does the Minnesota Department of Veterans Affairs (MDVA) oversee Veterans Homes?</li> </ul>
		<ul> <li>To what extent have MDVA leaders ensured a safe and healthy workplace for Veterans Homes administrators and staff?</li> </ul>
107.	<b>Pharmaceutical Procurement</b>	What strategies has Minnesota used for procuring
	Related to an OLA memo that will be released in March 2025.	<ul><li>pharmaceuticals?</li><li>How do these strategies compare to those used in other states?</li></ul>
108.	State Employee Remote Work	• What impact have remote work policies had on productivity, employee satisfaction, costs, and retention?
		<ul> <li>How do remote work policies differ across state agencies and how have those differences affected the policies?</li> </ul>
109.	State Vehicle Fleet	• How well does the state manage its fleet of vehicles?
110.	<b>Voter Registration System</b> <i>Related to a <u>2018</u> OLA program evaluation.</i>	<ul> <li>To what extent has the Secretary of State's Office complied with Help America Vote Act requirements?</li> <li>How has the number of registered and active voters changed in recent years?</li> </ul>
		<ul> <li>To what extent has the Secretary of State's Office complied with requirements related to election security measures to ensure only the votes of eligible voters are counted?</li> </ul>
		• To what extent have changes to voter documentation requirements affected election security and participation?

