

Local Workforce Council Survey Results

N=281 local council members responding.

The percentages reported below were calculated using the number of valid responses for each item. For some items, not all council members responded and those omissions are not included in the percentages.

Questions 1 through 4 asked for members' name, workforce service area, phone number, and e-mail address. The workforce service area was preprinted on each council member's questionnaire.

Please page down to view survey results.

5. For how long have you served on the local workforce council (or its predecessor) in this service area? (Mark one.)

<u>Number</u>	<u>Percent</u>	
10	4	4 months or less
31	11	5 to 12 months
56	20	1 to 2 years
101	36	3 to 6 years
83	30	More than 6 years

N= 281 valid responses

6. What impact do the following organizations and people have on your local workforce council's ability to accomplish its goals? (Mark one for each row.)

	<u>Enhances</u>		<u>Somewhat Enhances</u>		<u>No Impact</u>		<u>Somewhat Limits</u>		<u>Limits</u>		<u>Don't Know</u>	
	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>
a. DEED headquarters N= 278 valid responses	51	18	102	37	28	10	36	13	13	5	48	17
b. Governor's Workforce Development Council N=277 valid responses	54	19	112	40	35	13	24	9	5	2	47	17
c. Job Service Employer Committee (JSEC) N= 278 valid responses	61	22	95	34	45	16	5	2	0	0	72	26
d. Local elected officials N= 279 valid responses	81	29	116	42	49	18	15	5	3	1	15	5
e. Local workforce service area director N= 279 valid responses	220	79	43	15	4	1	3	1	3	1	6	2
f. Partners providing employment and training services N= 281 valid responses	198	70	65	23	9	3	2	1	3	1	4	1
g. Active economic development organizations N= 280 valid responses	103	37	130	46	30	11	3	1	0	0	14	5
h. Minnesota Legislature N= 279 valid responses	43	15	75	27	19	7	89	32	30	11	23	8
i. Federal agencies N= 277 valid responses	44	16	76	27	24	9	72	26	24	9	37	13
j. Other (<i>Specify.</i>) N= 23 valid responses	16	70	3	13	1	4	1	4	2	9	0	0

7. Please indicate how, if at all, the following factors limit your ability to participate on the local workforce council. (Mark one for each row.)

	Greatly Limits		Somewhat Limits		Does Not Limit		Don't Know	
	N	%	N	%	N	%	N	%
a. Distance required for travel to meetings or other events N= 281 valid responses	8	3	38	14	235	84	0	0
b. Time required for meetings and preparation N= 280 valid responses	7	3	69	25	204	73	0	0
c. Schedule conflicts N= 278 valid responses	26	9	157	56	94	34	1	<1
d. Insufficient council reimbursement for travel or related expenses N= 280 valid responses	3	1	17	6	251	90	9	3
e. Insufficient training or orientation to the local council's role N= 279 valid responses	10	4	67	24	199	71	3	1
f. Insufficient communication to members about local council initiatives N= 277 valid responses	2	1	39	14	232	84	4	1
g. Incomplete understanding of the various partners who provide employment and training services N= 281 valid responses	14	5	73	26	190	68	4	1
h. Incomplete understanding of what the local council is supposed to do N= 281 valid responses	21	7	59	21	197	70	4	1
i. Incomplete understanding of my role as a local council member N= 281 valid responses	12	4	57	20	209	74	3	1
j. The local council's inadequate focus on strategic issues N= 280 valid responses	8	3	33	12	228	81	11	4
k. Other (<i>Specify.</i>) N= 9 valid responses	3	33	3	33	3	33	0	0

8. If you answered "Somewhat Limits" or "Limits" to any of 7.a. through 7.i. above, please briefly explain the limitation(s).

N=195 responses

9. In your opinion, how integrated are the various employment and training services offered at workforce centers in your service area? (Mark one.)

<u>Number</u>	<u>Percent</u>	
159	57	Integrated
101	36	Somewhat integrated
10	4	Little or not at all integrated
11	4	Don't know

N= 281 valid responses

10. Please indicate how effectively you believe your local workforce council currently carries out the following activities. If your local council does not participate in the activity listed, please mark the final column for that row. (Mark one for each row.)

	<u>Effective</u>		<u>Somewhat Effective</u>		<u>Somewhat Ineffective</u>		<u>Ineffective</u>		<u>Don't Know</u>		<u>Council Does Not Participate in This Activity</u>	
	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>
a. Setting a mission for the local council N= 280 valid responses	193	69	67	24	12	4	4	1	3	1	1	<1
b. Implementing a work plan with specific tasks and timelines for the local council N= 279 valid responses	166	59	86	31	13	5	3	1	6	2	5	2
c. Identifying local council activities that are consistent with the workforce service area's economic development goals N= 281 valid responses	160	57	88	31	18	6	4	1	10	4	1	<1
d. Focusing more on policy issues rather than operational details N= 279 valid responses	144	52	93	33	13	5	6	2	20	7	3	1
e. Working with other workforce service areas to set policies on regional workforce development N= 280 valid responses	75	27	81	29	27	10	14	5	56	20	27	10
f. Setting policies on operating the workforce centers N=278 valid responses	109	39	76	27	20	7	10	4	33	12	30	11
g. Overseeing public funds spent on employment and training N= 279 valid responses	168	60	64	23	9	3	9	3	22	8	7	3

10. Please indicate how effectively you believe your local workforce council currently carries out the following activities. If your local council does not participate in the activity listed, please mark the final column for that row. (Continued ...)

	<u>Effective</u>		<u>Somewhat Effective</u>		<u>Somewhat Ineffective</u>		<u>Ineffective</u>		<u>Don't Know</u>		<u>Council Does Not Participate in This Activity</u>	
	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>
h. Analyzing service providers before approving contracts with them N= 280 valid responses	153	55	59	21	7	3	9	3	37	13	15	5
i. Monitoring performance and customer satisfaction N= 280 valid responses	179	64	60	21	11	4	5	2	19	7	6	2
j. Improving the quality of services available to job seekers N= 281 valid responses	154	55	85	30	15	5	3	1	17	6	7	2
k. Promoting workforce center services to job seekers N= 280 valid responses	147	53	92	33	17	6	3	1	10	4	11	4
l. Improving the quality of services available to employers N=281 valid responses	133	47	101	36	17	6	8	3	14	5	8	3
m. Promoting workforce center services to employers N= 280 valid responses	120	43	107	38	21	8	9	3	14	5	9	3
n. Considering the needs of both job seekers and employers N= 279 valid responses	166	59	80	29	14	5	7	3	8	3	4	1

11. Please describe in your own words the mission of your local workforce council.

N= 281

Key Issues Respondents Cited in Their Mission:

	<u>N</u>	<u>%</u>
Job Seekers	224	80
Employers	149	53
Economic development	54	20
Oversight	60	21
Planning	88	31
Workforce Centers	27	10

Number
14

Percent
5

N= 281
Don't know

12. How satisfied are you that your local workforce council's structure or level of authority is sufficient to enable the council to carry out its mission? (Mark one for each row.)

	Satisfied		Somewhat Satisfied		Somewhat Dissatisfied		Dissatisfied		Don't Know	
	N	%	N	%	N	%	N	%	N	%
a. Council's make-up and organizational structure N= 280 valid responses	180	64	69	25	21	8	4	1	6	2
b. Level of the local council's authority N= 279 valid responses	124	44	88	32	31	11	15	5	21	8

13. What changes, if any, to the local workforce council's structure or level of authority do you think would help the council better carry out its mission (whether or not the changes would require modifying state or federal law)?

N= 169 valid responses

14. Do you feel that you, as an individual council member, have an opportunity to make an impact on the effectiveness and quality of the workforce center system? (Mark one.)

Number Percent

99	35	Significant impact
155	55	Some impact
26	9	Little or no impact

N= 280 valid responses

15. In your opinion, what key things does your local workforce council do to have an impact on the workforce center system?

N=247 valid responses

16. Please add any other comments that you think would help our evaluation. (Submit additional comments on a separate sheet, if necessary.)

N= 103 valid responses